



An update from Beyond Housing

During this time of public health concern, the health, wellbeing and safety of our customers and colleagues is our top priority. We are taking every measure possible to reduce the risk of our customers and colleagues contracting the coronavirus (COVID-19) and continue to monitor the developing situation - following all advice issued by the government and Public Health England.

We are committed to keeping our critical services going throughout this period and have put plans in place to allow us to continue this over the coming weeks and months of uncertainty.

Read more about our approach to COVID-19 and precautions we have taken on our website.

While we have had to make some changes to the way we deliver our services, we are still very much open for business. Colleagues are working from home unless they have been identified as keyworkers under government criteria, and continue to support customers over the phone or through digital channels such as live chat, our online customer portal and email. This includes support with housing, anti-social behaviour, employability, rent and income management, benefit advice and more.

Throughout the pandemic, we're pleased to have been able to continue work on a number of major contracts to bring new homes to our communities. Find out more about what's coming up at Beyond Housing below.

A handwritten signature in black ink that reads 'Rosemary'.

Rosemary Du Rose
Chief Executive

Our homes

Where you can feel safe, happy and secure



Beyond Housing announced as partner for Kirkleatham Green

We have partnered with Vistry Partnerships North East to deliver a large housing project in Redcar with a contract value in excess of £13 million. The new scheme on Kirkleatham Lane will provide 375 new homes in total, with 108 for shared ownership sale and affordable rent through Beyond Housing.

Discover more »



Eastfield regeneration provides 53 new homes for older people

We've taken handover of the two schemes, The Boulevard and Laurel Court, which are part of a £7 million regeneration project in Eastfield to provide one and two-bedroom apartments for affordable rent by older people. Homes are now available on North Yorkshire Home Choice.

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Our customers

At the heart of everything we do



Rosie's success story

With support from our Building Better Opportunities (BBO) programme and mentor Luke, Rosie overcame many confidence and social barriers associated with her Asperger's syndrome to secure a job after graduating from university. Part of the Action Toward Inclusion partnership, BBO is all about helping people to overcome complex needs to move towards employment.

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Coronavirus support hub

We've created a central hub on our website for customers to access support on a number of topics they may be affected by due to coronavirus. This includes information on everything from where you can get help in your local community when you need it most, accessing support for money problems or domestic violence, to information on volunteering.

Discover more »



Final phase of Hummersea Hills

We're delighted to confirm we have entered into contract to complete the final phase of development at Hummersea Hills in Loftus. During the upcoming build of 128 new homes, we're working with our partners Esh to create plenty of opportunities for the local community to get involved and give back to local causes.

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Community cinema is back with Frozen II

Although screenings sadly had to be cut short due to the virus, the community cinema had a fantastic second run last month bringing family favourite Frozen II to the heart of our communities, all before its DVD release. The cinema is going from strength to strength and we look forward to welcoming it back later in the year.

Discover more »

Our people

A group of like-minded individuals working together



Rooting for Rachael

Our Community Connector Rachael Crooks has been shortlisted in the Top 20 of 24housing's Young Leaders! Rachael is one of the most proactively passionate people at Beyond Housing and thoroughly deserves this award. As one of life's go-getters, she will stop at nothing to achieve the best for our communities and customers living in them. **Read more on our website about her outstanding contribution.**



Proud of our colleagues

We'd like to thank all colleagues across our business for pulling together and continuing to provide services and protect our customers. Whether they are working at home, volunteering in another part of the business, providing vital cleaning or caretaking services, or continuing to offer emergency response services to customers, we have been humbled and blown away by the dedication of colleagues to get through this crisis as a team.

More news...

- Customer safety remains our top priority during COVID-19 coronavirus situation
- We're celebrating after landing a prestigious safety award
- Video: Beyond Housing and Thirteen Group come together to reassure customers, colleagues and suppliers
- International Women's Day
- Expansion of Redcar extra care scheme into bungalows
- 98 year old customer Alice surprised with medal presentation.



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