

Information for Universal Credit Customers



If you are in receipt of Universal Credit and need to end your tenancy, here's what you need to know:



- We need four weeks' notice to end your tenancy
- You need to be in your home for your full monthly assessment period (MAP) to ensure you get housing costs for that month
- You need to move out of your home the day after your MAP ends or later for the housing costs to be paid for the previous month
- The housing costs you will get are for the property you are leaving as you are paid in arrears
- If your rent is paid direct to us (alternative payment arrangement) then the rules are a bit more complex so please speak with your customer income advisor.



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