



An update from Beyond Housing

We hope you've been keeping safe and well over the last few months, and with the latest changes from the government, looking forward to the rest of the summer.

Following the latest government guidance on easing COVID-19 restrictions, we are carrying out routine repairs again. You can now report routine repairs through our online customer portal, **Me & My Home**. This has been shown to be great success with over 600 new customers registering and using the service in the past month.

[Register now](#)

Whilst **Me & My Home** will remain our preferred route for you to report a repair, from September (subject to COVID-19 developments) you'll also be able to report routine repairs by calling our service centre.

We are looking forward to reopening our reception areas from September too. In the meantime, you can still speak to our communities, income management and employability teams via telephone, video call or socially distanced visits.

Read more about our approach to COVID-19 and precautions we have taken on our website.

Throughout the pandemic supporting our communities has been essential, and keeping that community spirit going strong is a running theme through what we've been up to over the last couple of months. Find out more and see what's coming up at Beyond Housing below.

Rosemary Du Rose – Chief Executive

Our homes

Where you can feel safe, happy and secure



22 new homes at Kirklevington, Stockton-on-Tees

We're pleased to share the news that we've exchanged contracts with Story Homes to purchase 22 new properties at Thirsk Road, Kirklevington. The £2.2m scheme will deliver 13 two-bedroom and 7 three-bedroom homes, which will be made available for affordable rent, with the remaining two and three-bedroom properties, one of each, being marketed for shared ownership.

[Discover more »](#)



A new development for survivors of domestic abuse in Scarborough

As part of Scarborough Borough Council's Homelessness and Rough Sleeping Strategy and Review 2019-2023, a new development for survivors of domestic abuse for the town was identified as a key priority. Our winning bid to develop the scheme was based on our experience in delivering successful schemes of a similar nature in Teesside.

[Discover more »](#)

Our customers

At the heart of everything we do



Be involved and have your say

You're the experts on the services you receive, the homes you live in and the communities around you. We recently introduced even more ways for you to get involved in providing us with feedback and helping us shape our services. Whether you can spare a few minutes to answer online surveys, or want to play a more active role, we want to hear from you.

[Discover more »](#)

Funding meals for children during the summer holidays

The summer holidays are a challenging time financially for many families - before you even consider the impact of COVID-19. We want to help combat this with two new schemes we're funding to provide lunches over the summer for up to 500 children in Redcar, Whitby, Scarborough and Filey.

[Discover more »](#)



Beyond in bloom

We want to see your lovely gardens in all their summer glory! Whether they're big, small or you don't have one at all... anything goes in our garden photo competition. This means if you simply have a flower box you're proud of, a beautiful hanging basket, an impressive veggie patch or a massive meadow in full bloom, then we want to see it! Plus... you could win a £50 local garden centre voucher!

[Discover more »](#)



Chalking up success in East Cleveland

The winners are in for our Connected Against COVID Chalk your Street Challenge in East Cleveland! Residents were invited to draw pavement pictures of their families with extended arms to connect them with similar drawings on neighbouring streets to help spread community spirit and combat social isolation during lockdown, with the chance to win funds for a street party.

[Discover more »](#)

Our people

A group of like-minded individuals working together



Our commitment to the armed forces community

We've been recognised by the Defence Employer Recognition Scheme for our commitment to those serving in or leaving the armed forces after signing the Armed Forces Covenant, meaning we are proven to be armed forces-friendly, open to employing reservists, armed forces veterans (including the wounded, injured and sick), cadet instructors and military spouses/partners.

[Discover more »](#)

New partnership to support people at risk of falling at home

Our independent living responders are supporting the Yorkshire Ambulance Service to respond to people who need help after falling in their home in the Scarborough, Whitby and Filey areas. Our team are fully trained in falls, coming equipped with specialised appliances to help people get safely to their feet. We are proud to be supporting the NHS at a time when it's needed more than ever.

[Discover more »](#)



Save time, do it online

Register for a Me & My Home account today

More news...

- We received the regulator's top grading at our first in-depth assessment
- Helping get packages of support to people isolated by the coronavirus
- Supporting food bank donations in Grangetown, South Bank, Whale Hill and Redcar
- Video: A year of development – our highlights in building and delivering new homes
- HomeCall service receives a national telecare accreditation from the TSA.



Are you Beyond Housing's next apprentice?

Apply now!



Sign up!

Get this newsletter delivered straight to your inbox!

