

Do you need help with your benefits?



Sorting out problems with your benefits can be very stressful. We feel passionately about helping you get the knowledge, confidence and skills to access the benefits you're entitled to.

As a Beyond Housing customer, you have support on hand from our benefit caseworkers. They can help you with:

- Checking you are in receipt of the correct benefits based on your circumstances
- Advice on what to do next if you are not happy with a benefit decision
- Appealing a benefit decision
- Advice, support and representation at tribunal stage.



You normally have one month from the date of your letter to ask for your decision to be looked at again or to appeal. This means it's very important you get in touch with us for advice straight away.

✉ benefit_caseworkers@beyondhousing.co.uk

💬 [beyondhousing.co.uk](https://www.beyondhousing.co.uk)

☎ 0345 065 5656

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