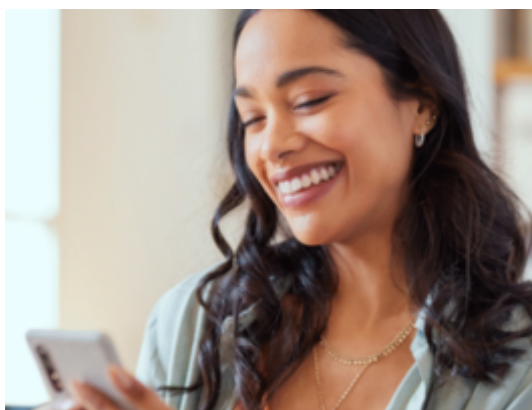




Hello, and welcome to your update from Beyond Housing!

We're excited to share some highlights and updates with you. In this edition, you'll find the latest news from Beyond Housing.

Our homes



New video call support service

We're here to help you faster than ever with our new video call support service - designed to make reporting repairs in your home easier, quicker, and more convenient. By showing us your repair needs in real time, we can ensure the right colleague, with the right tools, arrives to support you. Meaning less waiting, less disruption, and a 'right first time' repair experience for you.

[Read more](#)



Our community fund has backed 21 local projects

We're thrilled to announce the successful completion of the second round of donations from our community fund, awarding over £10,000 to 21 projects across Redcar, Scarborough and Whitby. Launched in 2024, the fund shows our commitment to investing in local communities and supporting impactful initiatives.

[Read more](#)

Our services



Next chapter service for care leavers

The 'Next Chapter' service will support up to 14 young care leavers at a time, offering a home with support for up to three years. The scheme provides "wrap-around" support to enable and empower young people to develop independence, confidence, and skills to help them move on into permanent accommodation.

[Read more](#)



National award success for our efficiency project

We've secured national recognition for our £2.2 million improvement scheme at Hungate Court in Hunmanby. The scheme has been named National Multi-Measure Project of the Year at the 2025 National Energy Efficiency Awards, placing it ahead of 18 other shortlisted projects from across the country.

[Read more](#)



Feet on the street - estate walkabout

We welcome customers and local partner organisations to come along and meet us at one of our feet on the street estate walkabout events. Meet up and chat to our Housing teams whilst we are out and about conducting a community walk round. Click the link below to see where and when they will be taking place next!

[Read more](#)

[Our places](#)



Westfield farm is ready to welcome the community

Our community resource and training centre at Westfield Farm in Redcar has recently been refreshed, and is ready to warmly welcome new clients, customers, and volunteers in the months ahead. We're proud that Westfield Farm is a place for everyone, not just Beyond Housing customers, and we are excited to see it grow into a vibrant community hub.

[Read more](#)



Customer voice report

We want to make sure our customers have a real say in how we run our services. Our Customer Voice Reports show how your feedback has helped shape what we do. They include clear summaries of the changes we've made because of your comments, as well as information about recent and upcoming activities where you can continue to share your views.

[Read more](#)

Our people



Welcoming our new apprentices

We've welcomed 14 new apprentices who will be taking up roles across the organisation in Redcar & Cleveland and Scarborough. Our apprenticeship programme offers paid, structured training that leads to professional qualifications. We actively encourage applications from Beyond Housing residents and customers of our employability services, with a commitment to allocate at least half of the opportunities to these groups.



New board members support our 2030 vision

We've strengthened our board with the appointment of four highly experienced new members, each bringing specialist expertise to support our organisation's growth.

The appointments come as we continue delivering our 2025-2030 strategy, which focuses on the customer experience, supporting our communities and helping our region grow.

Read more

Read more



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