



Hello, and welcome to your summer update from Beyond Housing

We hope you're enjoying the warmer weather and making the most of the longer days. We're pleased to bring you stories on how we're working with customers and partners to build stronger communities, improve services, support health and wellbeing, invest in new homes, and celebrate the people helping us make a positive difference every day.



Our annual customer voice report is here

Our annual customer voice report highlights how your feedback has helped shape and improve our services over the past year. It brings together the changes we've made based on what you've told us, along with opportunities for you to get involved and continue influencing the decisions that matter to you.

[Read the full report here](#)

Homes



Welcoming customers to new homes in Stockton-on-Tees



Working together to keep communities safe

We're pleased to be expanding our range of properties to provide more choice for customers with the addition of 75 new homes for rent and shared ownership at Summerville Meadows, with 156 more to come.

[Read more](#)

We've signed up to the Cleveland Anti-Social Behaviour Charter, highlighting our commitment to working with partners to tackle anti-social behaviour and help create safer, stronger communities.

[Read more](#)

Services



Supporting a new police task force tackling off-road bikes

Together with partners, we have donated £15,000 to fund new electric bikes for Cleveland Police officers, helping them to catch people using off-road bikes for anti-social behaviour or criminal activity.

[Read more](#)



The Men's Pie Club launches at Westfield Farm

We've partnered with the Men's Pie Club to introduce new sessions in Dormanstown, helping improve men's mental health through opportunities to connect, build friendships and reduce social isolation - all while making pies!

[Read more](#)

Places



529 phones donated to support children with type 1 diabetes

We have donated pre-used mobile phones to help children and young people with type 1 diabetes access continuous glucose monitoring



£1 theatre tickets are back in Scarborough

Scarborough's Stephen Joseph Theatre is once again offering £1 theatre tickets to Beyond Housing and Reach & Respond customers, for

technology - providing enough stock to support families for 18 months.

shows running throughout the rest of 2026.

[Read more](#)

[Read more](#)

People



Introducing our new executive director of customer experience

We're pleased to welcome Liz Lamb to our leadership team, bringing more than 25 years of experience to help shape and enhance the services we provide to you.

[Read more](#)



Celebrating 14 years of health and safety excellence

We've received our fourth RoSPA President's Award, recognising our ongoing commitment to keeping colleagues, customers, contractors and communities safe.

[Read more](#)

More news from Beyond Housing

[New goals for upcoming soccer stars in Eastfield](#)

[Demolition work begins on Ormesby flats](#)

[How IFF Research may contact you about our Tenant Satisfaction Measures collection](#)

[Over 30 illegal bike seizures in first month of new task force](#)

[View upcoming events](#)

[Opportunities to get involved](#)



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