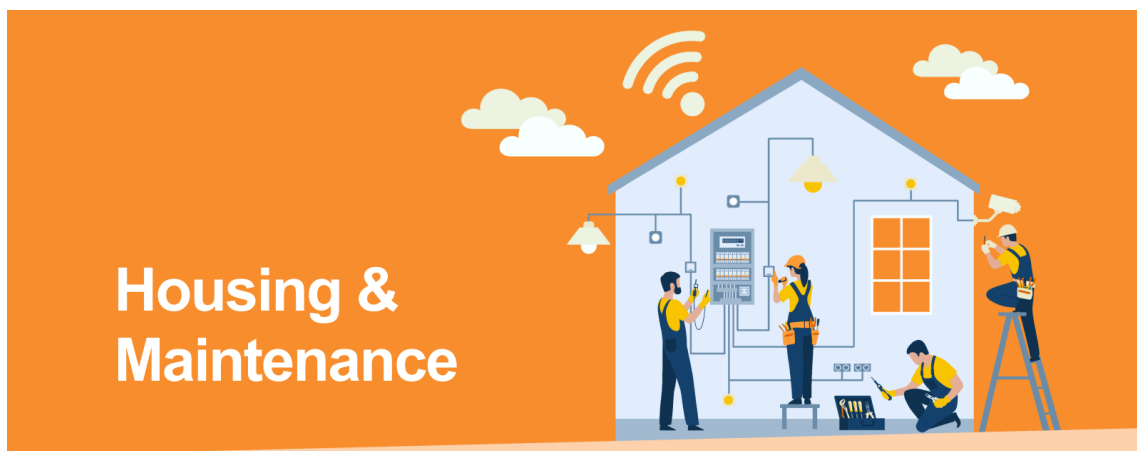




Sign up to Me & My Home

Did you know you can manage your tenancy online with Me & My Home? Check your rent balance, make payments, book repairs and more - all in one place! Sign up today - all you need is your tenancy ID number and email address.

[Find out more here](#)



Help us stop fly-tipping

You can help keep our community clean by reporting any fly-tipping on Beyond Housing land via our website. We will look into who is responsible, charge for removal, and notify the local authority for further action.

[Find out more here](#)

Top tips for maintaining a safe home



Smoke detectors

Remember to test your smoke alarms regularly. A working smoke detector greatly reduces the risk of fire fatalities.



Electrical safety

Avoid overloading sockets, check for damaged cables, unplug devices when not in use, buy chargers from trusted sources, and keep electrical items away from water.



Hoarding

Hoarding can cause health and safety risks like mould, pests, and unsanitary conditions. Keep your home tidy and report any concerns to us on 0345 065 5656.

Health & Wellbeing



Reach & Respond

Do you need support to stay safe and independent at home? Reach & Respond is our tailored service to help you maintain independence and peace of mind, with assistance available 24 hours a day, 365 days a year.

[Find out more here](#)



Mental health support

The Mental Health Foundation reports that 1 in 6 people experienced anxiety or depression last week. Mental health and wellbeing is just as important as physical health. If you're struggling, know you're not alone - help is available.

[Find out more here](#)

Community & Events



**View all
Upcoming Events >**



Feet on the street



Feet on the street - walkabout event

Estate walkabouts take place every quarter. They're a great opportunity to connect with us, ask any questions or just let us know what's been happening in your area. For more details, visit the events section on our website.

[Click here](#)



Be involved - have your say

We are continually working to improve services and have a range of opportunities for you to get involved in shaping the services you receive. You can participate in as much or as little as you like, from completing quick surveys to workshops.

[Click here](#)

Employability & Training

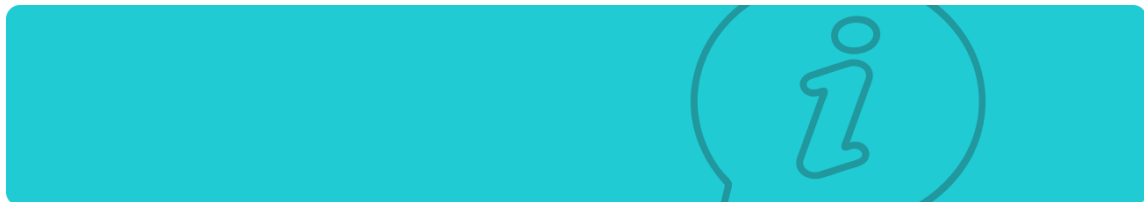




We've welcomed 14 new apprentices across Redcar & Cleveland and Scarborough

Our apprenticeship programme provides paid, structured training leading to professional qualifications. We encourage applications from Beyond Housing residents and customers of our employability services, with a commitment to allocate at least half of the roles to these groups. Apprenticeships typically run for two years, with one day per week at college and the remainder spent gaining on-the-job experience.

[Read more here](#)



Employability team

Beyond Housing's Employability team are dedicated to supporting customers to raise their aspirations and realise their potential, providing support that centres around the customer and their needs.



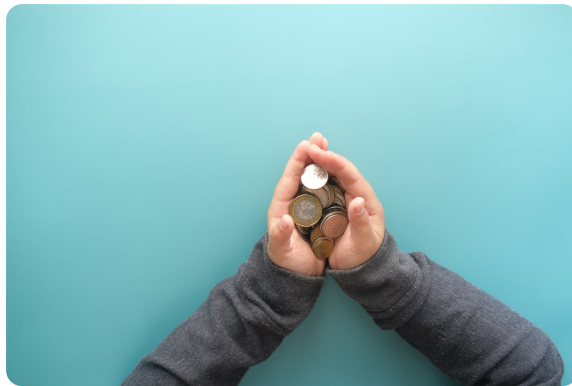
Apprenticeship

Our apprenticeship programme offers you great pay in a variety of roles, while giving you the opportunity to gain an industry recognised apprenticeship standard.

[Find out more here](#)

[Find out more here](#)

Finance & Support



Do you need help with your rent?

If you would like help with managing your money, please call us on [0345 065 5656](tel:0345 065 5656).

[Find out more here](#)



Talk to a customer income advisor

Our professional, friendly team members want to work with you to ensure you're in the best position you can be in.

[Find out more here](#)

Top money tips



Budget planner

Creating a budget planner can help you get a handle on your finances, including those unexpected expenses.



Ask for help

If you're falling behind with your bills, and finding yourself struggling to pay, the best



Research

Research where have the best deals and value for money before you purchase anything.

thing to do is contact your
supplier as soon as possible.

Compliments & Complaints



We are committed to listening and learning from our customers and we take all complaints seriously. We will work with you to resolve your concerns and complaints efficiently and fairly.

[Find out more here](#)



Beyond Housing

This email was sent to {{contact.EMAIL}}
You've received this email because you are a Beyond Housing customer.

[Unsubscribe](#)