



WELCOME TO THE

Beyond Housing Redcar Newsletter

Housing & Maintenance



Welcome to
Beyond Housing

beyondhousing.co.uk

Sign up to Me & My Home

Did you know you can manage your tenancy online with Me & My Home? Check your rent balance, make payments, book repairs and more - all in one place! Sign up today - all you need is your tenancy ID number and email address.

[Find out more here](#)



Anti-social behaviour
report it



Help us tackle anti-social behaviour

We're committed to tackling anti-social behaviour and keeping our communities safe and welcoming. To do this, we need your help. If you see or experience ASB, please report it through our portal. Together, we can make a real difference

[Find out more here](#)

Top tips for maintaining a safe home



Smoke detectors

Remember to test your smoke alarms regularly. A working smoke detector greatly reduces the risk of fire fatalities.



Electrical safety

Avoid overloading sockets, check for damaged cables, unplug devices when not in use, buy chargers from trusted sources, and keep electrical items away from water.



Hoarding

Hoarding can cause health and safety risks like mould, pests, and unsanitary conditions. Keep your home tidy and report any concerns to us on 0345 065 5656.

Health & Wellbeing



Reach & Respond

Do you need support to stay safe and independent at home? Reach & Respond is our tailored service to help you maintain independence and peace of mind, with assistance available 24 hours a day, 365 days a year.

[Find out more here](#)



Mental health support

The Mental Health Foundation reports that 1 in 6 people experienced anxiety or depression last week. Mental health and wellbeing is just as important as physical health. If you're struggling, know you're not alone - help is available.

[Find out more here](#)

Community & Events



Community clean-up day - Thursday 23 October

In partnership with Redcar & Cleveland Borough Council, Cleveland Fire Brigade, Southgate Litterpickers, Dormanstown Primary school, and local ward councillors, we delivered a fantastic clean-up day for Dormanstown residents.

Together, we cleared 2 skips, filled over 15 vans with waste, collected 50+ litter bags, and tidied pavements and roads - leaving the area spotless.

Residents shared lovely feedback, and the response on Facebook has been overwhelmingly positive!



Feet on the street - Thursday 2 October

Beyond Housing colleagues were joined by customers and local agencies for our 'feet on the street' walkabout.

Together, everyone walked around the areas while sharing insights and discussing areas for potential improvement.

Issues raised included anti-social behaviour and fly-tipping, which have been reported, and a follow-up visit with partners is planned. All feedback will inform our local action plan.

[Find out more here](#)

**View all
Upcoming Events >**





Feet on the street - walkabout event

Estate walkabouts take place every quarter. They're a great opportunity to connect with us, ask any questions or just let us know what's been happening in your area. For more details, visit the events section on our website.

[Click here](#)



Be involved - have your say

We are continually working to improve services and have a range of opportunities for you to get involved in shaping the services you receive. You can participate in as much or as little as you like, from completing quick surveys to workshops.

[Click here](#)



Westfield Farm has been revitalised and is ready to welcome the community

Our community resource and training centre at [Westfield Farm](#) in Redcar has recently been refreshed and is ready to warmly welcome new clients, customers, and volunteers in the months ahead.

Beyond Housing colleagues joined a team of enthusiastic apprentices and volunteers to apply some TLC to each of the individual areas, prompting a more effective re-structured approach to providing services and resources.

[Read more here](#)



CHRISTMAS WREATH MAKING

DELIVERED BY HOUSE OF FOLIAGE



Join us for a joyful and relaxing session where you'll craft your very own beautiful Christmas wreath to take home and display with pride.



19TH NOVEMBER 2025
WESTFIELD FARM, DORMANTOWN - THE GREEN, REDCAR TS10 5NA
★ All materials provided

🎁 No experience needed – just bring your holiday spirit!

❗ Booking is essential!

EMPLOYMENTSUPPORT@BEYONDHOUSING.CO.UK

MOVE FORWARD

 Funded by UK Government

Christmas wreath making

Join our employability and training team for a joyful session making your own seasonal wreath.

It's a great opportunity to mingle and get creative!

Date: Wednesday 19 November

Location: Westfield Farm, Dormanstown, Redcar TS10 5NA

Booking is essential, please email employmentsupport@beyondhousing.co.uk to register.

Finance & Support





Do you need help with your rent?

If you would like help with managing your money, please call us on [0345 065 5656](tel:0345 065 5656).

[Find out more here](#)



Talk to a customer income advisor

Our professional, friendly team members want to work with you to ensure you're in the best position you can be in.

[Find out more here](#)

Top money tips



Budget planner

Creating a budget planner can help you get a handle on your finances, including those unexpected expenses.



Ask for help

If you're falling behind with your bills, and finding yourself struggling to pay, the best thing to do is contact your supplier as soon as possible.



Research

Research where has the best deals and value for money before you purchase anything.

Your feedback



[Complete our survey](#)

We hope you enjoyed our latest newsletter! As part of our ongoing efforts to improve communication and provide valuable information, we would love to hear your feedback. Your insights will help us understand what you found useful and what topics you'd like to see in future editions

[Click here to fill out the survey](#)

Compliments & Complaints



We are committed to listening and learning from our customers and we take all complaints seriously. We will work with you to resolve your concerns and complaints efficiently and fairly.

[Find out more here](#)



Beyond Housing

This email was sent to {{ contact.EMAIL }}
You've received this email because you are a Beyond Housing customer.

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